

Effective May 19, 2015 The District has made several changes to our Ordinance & Policy Procedures as approved by the Board.

Changes are as followed:

1. Leak adjustments will now have to be approved by the board, the bill must be double the normal usage, no negligence such as failure to prevent a reoccurrence of the same or similar leak, no more than 1 leak adjustment will be allowed per customer in a 12 month period.
2. A duplex unit is required when there will be three to fifteen units at a place of public gathering or commercial use.
3. All bills are due on the first of the month and a delinquent charge of \$5.00 will be added if the bill is not paid on or before the tenth of each month.
4. Unauthorized use fee for theft of service of \$500.00 will be charged to any customer that obtains water without the consent, knowledge and authorization of The District.
5. A transfer fee of \$50.00 will be charged to any customer who desires to move their service and deposit from one location within the district to another location within the district.
6. Service call to a simplex wastewater system that requires removal of non-biodegradable material shall be \$160.00
7. Service call to repair a water meter for accidental damage shall be the replacement cost of the individual part and labor as noted on the fee sheet.
8. All estimates require a \$55.00 fee for easement filing.
9. The Districts policy DOES NOT allow for the relocation of a grinder pump. The policy is to charge the normal grinder installation fee (based on the current fees) less the average cost of the pump (average of low-head, high-head and retro-fit pumps). During the installation, or not more than thirty (30) days after the installation of the new unit, crews will remove the pump and controls, secure the lid and abandon the tank in place.
10. Use of the vacuum rig: Each call out on the vacuum rig will be at a charge of \$250.00. After three (3) call outs where the vacuum rig has to be used for the removal of grease or foreign debris, service will be disconnected.
11. Under the "Alternate Billing Agreement" the person owning rental property will allowed to do one of the following two things regarding deposits: (1) Service can be issued to the tenant with the tenant paying a deposit of \$250.00, or (2) Service can be issued to the landlord paying a deposit of \$100.00.
12. The District has determined that no interest shall be paid on any deposits to be established by district customers.
13. The entire bill shall be payable to The District on the first day of each month and late after the tenth. Payment of water charges shall not be accepted without payment also of sewer charges.
14. ALL NEW INSTALLATIONS before activation will require a shut off valve on the customer side of the meter placed outside of the M.M.U.D. meter box but not more than three feet from the spud. All Existing customers from 05/19/2015 forward will be required to install a shut off valve on the customer side of the meter placed outside of the M.M.U.D. meter box but not more than three feet from the spud when service is disconnected for any reason requiring a reservice or reconnect.

Effective May 19, 2015 ALL reconnects for non-payment will not be processed until the next business day after payment has been made in full for the disconnection.

Effective June 30, 2015 before reconnects can be processed all existing customers from 05/19/2015 forward will be required to install a shut off valve on the customer side of the meter placed outside of the M.M.U.D. meter box but not more than three feet from the spud when service is disconnected for any reason requiring a reservice or reconnect.

WATER & SEWER RATES ARE NOT CHANGING AT THIS TIME.