

Mauriceville Municipal Utility District Service Application and Agreement

Form to be completed by applicant only. Copy of photo ID required.

DATE: _____

BILLING: E-BILL PHYSICAL MAIL

APPLICANT'S NAME: _____

CO-APPLICANT'S NAME: _____

BILLING ADDRESS:

SERVICE ADDRESS:

PHONE NUMBERS Home: (____) - _____ Work: (____) - _____

Cell: (____) - _____

EMAIL: _____

DRIVER'S LICENSE NUMBER OF APPLICANT: _____

S.S.N.#: _____

PREVIOUS OWNER'S NAME AND ADDRESS (If transferring Service)

CHECK ALL THAT APPLY:

IF RENTAL FILL OUT BELOW:

RENT

NAME OF LANDLORD: _____

OWN

LANDLORD ADDRESS: _____

COMMERCIAL

LANDLORD PHONE: _____

RESIDENTIAL

Witnesseth:

Upon approval the District shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the District in accordance with the water and sewer use ordinance, bylaws and water and sewer use ordinance of the District as amended from time to time by the Board of Directors of the District. Upon compliance with said policies, including payment of a Deposit, the Applicant qualifies for Service as a new applicant or continued Service as a transferee and thereby may hereinafter be called an Applicant.

The Applicant shall pay the District for service hereunder as determined by the District's water and sewer use ordinance and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Applicant acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be approved and executed before service may be provided to the Applicant.

The District shall have the authority to discontinue service and cancel the Service of any Applicant not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service.

All water shall be metered by meters to be furnished and installed by the District. The meter and/or wastewater connection is for the sole use of the Applicant or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Applicant's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant's property. The Applicant shall install at their own expense any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly.
- c. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 0.25 % lead may be used for the installation or repair of plumbing, at any connection which provides water for human consumption.

- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair of plumbing, at any connection which provides water for human consumption.
- f. No plumbing fixture is installed which is not in compliance with a state-approved plumbing code.

The District shall maintain a copy of this agreement as long as the Customer and/or premises is connected to the public water system. The Applicant shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.

The District shall notify the Applicant in writing of any cross-connections or other undesirable plumbing practices which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable plumbing practice on their premises. The Applicant shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of this service agreement shall cause the District to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient to meet all of the Applicants, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Water and sewer use ordinance. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Customer/users of the District, normal failures of the system, or other events beyond the District's control.

The Applicant shall grant to the District, now or in the future, any easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other equipment which may be deemed necessary by the District to extend or improve service for existing or future Applicants, on such forms as are required by the District.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant has service. Said guarantee shall pledge any and all Deposits against any balance due the District. Liquidation of said Deposits shall give rise to discontinuance of service under the terms and conditions of the District's water and sewer use ordinance.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the District's water and sewer use ordinance.

AGREEMENT made this _____ day of _____, 20____, between Mauriceville Municipal Utility District a district organized under the laws of the State of Texas (hereinto called the district), and _____ (hereinto called the Applicant and/or Customer).

(Print Name)

Applicant Signature

Date

Co - Applicant Signature

Date

Renters only:

I understand that if my bills become past due, my landowner may be contacted.

(initial)

District use only:

90-day grinder inspection required:

Yes *No* *Repair Cost:* _____

Shut Valve installed:

Yes *No* *Install Date:* _____

Customer/Credit Review): _____

Additional deposit required:

Yes *No*

Co-Applicant required:

Yes *No*

District Approval

Date

Mauriceville Municipal Utility District Rate & Miscellaneous Fee Schedule

Owner Service Deposit Fee—\$150.00

This deposit fee secures the new account and is refundable when the account is finalized.

Non-Owner Service Deposit Fee— \$250.00

For rental property or any property that is not owned by the customer. An alternate billing agreement will be required to be signed by the landowner.

Additional Security Deposit— \$100.00

This additional deposit fee is required when any account is disconnected due to non-pay more than twice. This is refundable when the account is finalized. Landowners of non-owner/renter accounts will be notified, and an alternate billing agreement will be required, or account transferred into landowner's name before service can be restored.

Residential Water Tap Fee (5/8" x 3/4") – \$950.00

This is the fee to have a meter set if service has never been installed on property. **Non-refundable.**

Special and Commercial Water Tap Fee (1" or Larger) - Estimate required.

1" METER	\$1,150.00
1.5" METER	\$1,650.00
2" METER	\$1,950.00

All new installations before activation will require a shut off valve on the customer's side of the meter placed outside of the M.M.U.D. meter box but not more than 3 feet from the spud and each outside spigot will require a vacuum seal breaker installed.

Residential LPSS Wastewater Pump & Tap - \$4,750.00

This fee applies to all residential installations after November 15, 2022. Customer must provide a signed site survey, notarized easement, and power supply according to district specifications. **Non-refundable.**

Duplex Wastewater Pump & Tap -

Duplex capacity of 3 to 15 units – Approximate Cost
Larger units available – Estimate required.

Easement Filing Fee- \$55.00

Road Bore- \$12.00 per foot for lines 3" and smaller.

Estimate required for larger lines.

LPSS Reinstallation Fee-

The fee for reinstallation of a grinder pump that was removed at the request of a customer shall be the current cost of a sewer install less the average cost of the pump.

Line Extensions- Estimate required.

Any addition to the Districts existing line required to make service available to an account shall be made at the customer/developer's expense. **Non-refundable.**

WATER RESERVICE FEE - \$50.00

This is the fee to turn on service to an existing account within the district. **Nonrefundable.**

All new service customers shall install a shut off valve on the customers side of the meter placed outside of the M.M.U.D. meter box but not more than 3 feet from the spud and each outside spigot will require a vacuum seal breaker installed. This will also be a requirement when service is disconnected requiring a reservice. The customer will be allowed a grace period, not to exceed the next disconnect for any reason requiring a reservice or reconnect.

Transfer Fee

A transfer fee will NOT be charged to any customer who desires to move his/her service and deposit from one location in the district to another location in the district.

SERVICE CALL

For any customer requested service to an existing account will NOT be charged a fee.

Unauthorized Use Fee - \$500.00

Unauthorized use fee for theft of service will be charged to any customer that obtains water without the consent, knowledge and authorization of the District.

Tamper Fee - \$50.00

Tamper fee will be for any instance that a customer or individual removes any device (that the District has installed) in an attempt to restore service or make self-repairs. The customer will also be charged for repair or replacement cost of any damaged assets.

Returned Check Fee - \$25.00

Fee to repair meter damage – The price to repair damages will be parts plus labor. (Angle/Strait stop \$135.02, Meter Base \$45.50, Meter Transmitter \$145.00, Spud \$6.43, Meter Box \$23.21, Lid \$8.75).

Delinquent Charge - \$10.00

All bills are due by the 1st day of the month, a delinquent charge of \$10.00 will be added if the bill is not paid by the 10th of each month.

Delinquent Charge - \$20.00

All bills are due by the 1st day of the month, a delinquent charge of \$20.00 will be added if the bill is not paid by the 20th of each month. The customer will receive a 24 hour disconnect notice (pink notice).

Delinquent Charge - \$50.00

All bills are due by the 1st day of the month, a delinquent charge of \$50.00 will be added if the bill is not paid by the 1st business day of the month following when the bill is due. If services are disconnected, this charge must be paid along with the total amount that is past due before services will be reconnected.

Water Rates:	\$25.60 Base Rate
0-7,999	\$4.79 per 1,000
8,000 and above	\$5.08 per 1,000

Sewer Rates:	\$29.35 Base Rate
0-7,999	\$4.25 per 1,000
8,000 and above	\$4.50 per 1,000

Request to turn off water due to a leak – No Fee

If the district is asked to turn off a customer’s water due to a leak, the customer will be required to install a shut off valve on the customer’s side of the meter placed outside of the M.M.U.D. meter box but not more than 3 feet from the spud before water will be restored.

ANY SPECIAL CIRCUMSTANCES OR CHARGES NOT LISTED WILL REQUIRE MANAGER APPROVAL AND POSSIBLE BOARD ACTION. TAP AND SERVICING FEES MUST BE PAID IN FULL BEFORE SERVICE WILL BE APPROVED. RATES AND FEES ARE SUBJECT TO CHANGE.

CUSTOMER SIGNATURE

DATE

MAURICEVILLE MUNICIPAL UTILITY DISTRICT

IMPORTANT INFORMATION ABOUT THE WASTEWATER SYSTEM

The grinder pump assembly is the central part of the customer's sewer system. It consists of an inground reservoir, a grinder mechanism, a pressure pump, on/off control device and an electrical panel. The wastewater is collected in the reservoir until the water level reaches a point where an internal float turns on the grinder pump. The wastewater is then pulled through the grinder mechanism and pressure pumped through the yard line to the sewer mainline, in most cases located on the edge of the street. The grinder panel, located close to the grinder, is equipped with a red flashing light and/or a buzzer that alarms when the level in the reservoir is not being pumped down and a pending overflow issue could be experienced. Any time a resident sees the red light on, even if it is just for a few seconds, they should contact the District office, including after hours and on weekends. The Emergency Water/Sewer, after hours, phone number is the same as the office number 409-745-4882.

Several problems can cause a grinder to fail. These problems include:

- Disposal of non-biodegradable materials down the toilet
- Feminine hygiene product lodged in the grinder mechanism
- Grease or powdered soap scum build up in the reservoir, causing float control failure
- Electrical problems including house electrical breakers tripping, fire ants, and component failure

Customers can help prevent costly grinder pump repairs by taking steps to prevent the common things that cause failure.

Preventive measures that will help maintain a long and dependable service are:

- **TOILET PAPER AND WASTE ONLY!!!** Ensure that no trash is flushed down the sewer drains. (grinder blades jam and pump will not work)
- **NO GREASE!!!** Pour grease in a container and put it in the trash instead of pouring it down the drain (grease coagulates in cool water of grinder basins, restricting on/off float switches)
- Utilize liquid soaps for dish washing and laundry (powder soaps coagulate in cool water of grinder basins restricting on/off float switches)
- Never disconnect or turn off breaker to grinder pump when leaving town. Toilet or faucet leaks can overflow grinder basins, back up into your drains and cause damage to pumps
- Be alert to any unusual noises or red light coming from the grinder system and report them to the District as soon as possible, even after hours (409-745-4882)

- Please remember nothing but TOILET PAPER and Waste need to enter the wastewater system
- If anything, other than toilet paper or waste is found in the system that is considered abuse of use
- If Continuous trips are made to service your Wastewater System due to abuse, your account will be charged \$160.00 per trip

X _____
Signature

X _____
Print Name

X _____
Date